



## Terms and Condition

Please read the following terms and conditions carefully before registering on, accessing, browsing, downloading or using Outsourcing Pundit located at outsourcingpundit.com and all associated sites linked to outsourcingpundit.com (herein collectively, the outsourcingpundit.com run by (Dhyey Consulting Services Pvt. Ltd. having its registration office at 312, Vraj Venu Complex, 18 Mtr Gotri Samta Road, Gotri, Vadodara, Gujarat 390021, India.) on any device and/or before availing any services offered by Outsourcing Pundit which may include services for Off Site Staff Augmentation of Resources.

### **Acceptance**

By Registering at Outsourcing Pundit, you accept Terms and Condition Mentioned below which include:

- Outsourcing Pundit would be allocating the resource finalized by customer only on receipt of Purchase Order and commercials transacted as per finalized commercials and payment terms between Outsourcing Pundit and Registered Customer.
- For having access to Outsourcing Pundit store page client need to register themselves with Outsourcing Pundit through dually signing contract.
- Outsourcing Pundit would not be responsible for performance of resource selected and finalized by registered customer in any aspect.
- Monitoring of augmented resource which was selected by registered customer need to be taken care by customer only. Task tracking portal management would be in aspect of registered customer only.
- Delay in payment of more than 15 days on invoice raised by Outsourcing Pundit for availed services will lead to suspension in services.



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- Rates mentioned In portal are exclusive of taxes, taxes would be applicable as per government norms.
- Once Resource is confirmed by client after conducting Interview it will not be replaced unless and until resource leaves the organization or his/her performance is below satisfactory level.
- Staff Augment by company would be responsible and having knowledge of skill set mentioned in his resume only.
- Contract for the staff augmented service need to be of minimum 6 Months duration from Purchase Order date.
- In case of augmented resource plans to discontinue his/her engagement service then Outsourcing Pundit would provide replacement for the service in minimum 15 days from the date resource inform customer.
- Outsourcing Pundit will ensure that the confidential knowledge acquired as a result of working with customer will be kept highly confidential and will not be shared with anybody during the entire lifecycle of engagement and afterwards for the entire lifetime of the Information.
- Billing for the resource would be done at the start of every month.
- Any dispute arising out of the engagement and order will be settled through arbitration process and the jurisdiction of the same would be Vadodara Only.
- Any data loss or theft will not be Outsourcing Pundit responsibility in any circumstances. Customer need to take necessary steps to avoid this situation.
- At any point of time Outsourcing Pundit and Customer can void the order with one-month prior notice.



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- Outsourcing Pundit can at any time terminate employee hired by customer if he/she indulge in any wrong conduct. In that case customer would be provided replacement within 15 days duration.
- Salary of hired resource would be managed by Outsourcing Pundit only. Customer cannot ask or try to have information about salary of resources of Outsourcing Pundit.
- Allocated resource can be directly contacted by customer through email and skype, portal for allocating tasks need to be provided by customer company.
- In case of any issue or query customer can directly contact customer services relationship manager through email id, skype, or Mobile No stated to customer.
- It is advisable to allocate project manager who would be the single authorized person to allocate tasks to hired resource.
- Communication made only through email for change in policy, suspension of contract, or any query would be considered for further proceeding.
- If customer relationship manager is not able to solve issue within stipulated time, then customer can state their query to L1 Manager to solve issues.
- If customer has any issues regarding terms and condition you can reach us out at [enquiry@outsourcingpundit.com](mailto:enquiry@outsourcingpundit.com)